

Feedback on queries raised at previous Walworth Community Council meetings

Question	Response
<p>On Albany Mews we have communal dustbins. Some of the tenants are temporary and speak little English; some not even knowing “blue” and “green”! Two of us have contacted the council for translations of recycling instructions at least in Spanish, Italian and Portuguese. This could be on-line. So far this is not available. There are endless bags of general rubbish in the recycling bins. Please help.</p>	<p>Officers believe that the most effective way to communicate to a community that has such a diverse range of spoken languages as Southwark, is to follow the pictorial/graphic route, in the first instance. Southwark’s leaflets and posters are designed with a focus on self-explanatory imagery and limited text in order to make the messages they contain as understandable as possible regardless of the language spoken by the observer.</p> <p>Possibly the simplest, graphical representation of the materials that can be recycled in Southwark, is the ‘What can I recycle?’ poster, which can be found on and downloaded from Veolia’s website at www.veoliaenvironmentalservices.co.uk/Southwark/About-us/Publications-and-reports/ along with other generic leaflets and guides.</p> <p>Officers would be happy to send leaflets to the residents on Albany Mews, and/or send posters, if there is a suitable place for them.</p> <p>If the demand for leaflets etc. in other languages rises, officers will, of course, reassess the position.</p> <p>To request any leaflets or posters, residents can contact our call centre on 020 7252 2000 or e-mail: EnvironmentalCustomerServices@southwark.gov.uk.</p>
<p>Footpath in East Street – shop keepers digging holes into the footpath outside their shops. What is the council doing about this?</p>	<p>The site has been inspected and the council’s highways department have provided information about what it will cost to reinstate pavement as it was previously. The council’s roads and street works team is dealing with this, including liaising with the shopkeeper, in order to schedule the works and recoup the costs. The works are scheduled to take place on Monday 3 February 2014.</p>
<p>What is going to happen to the rest of the CGS money? Report back.</p>	<p>Please see information contained in the reports accompanying items 11, 18 and 19 on this agenda.</p>

<p>Can you assure me that [a] feedback will be given at the next community council on the Camberwell After School Project problems and what steps the council is going to take.</p>	<p>Feedback will be given at the meeting.</p>
<p>Why has the council not supplemented street lighting in the streets (including main roads like Walworth Road and New Kent Road) surrounding the Heygate Estate? For over 40 years, people living in and/or using the streets have had the assistance of ambient lighting (in significant amounts) from the Heygate. Now that the decant has been completed all surrounding streets are too dark for pedestrian safety – hence the violent assault and rape near the Crossway Church on New Kent Road recently. It will be many years before the regeneration is complete. In the meantime please augment lights on the pavements areas for all the surrounding streets.</p>	<p>The streets surrounding the Heygate Estate are lit in full accordance with current British standards, as they have been for many years. Now that the estate buildings are un-occupied/demolished, there is a dark space which road user perceive as being inadequate street lighting when this is not the case. Unfortunately, no matter how many street lights we install in the road, the large estate area will still appear to be dark. This is the same scenario as in streets that directly adjoin unlit parks.</p> <p>Council's street lighting team are satisfied that the current provision of street light provides sufficient lighting for pedestrian safety. The removal of ambient of lighting from the Heygate Estate is an inevitable consequence of the demolition and redevelopment process. The housing and regeneration north team have worked hard in ensuring safety and security of the local community throughout the past year that has included the erection of the security fence around the Heygate perimeter to ensure that pedestrians do not accidentally get lost within the empty estate and trapped. The presence of 24-hour security patrolling the estate has also been successful in preventing a regular occurrence of incidents on the estate. Unfortunately the incident, as referred to in the above question, actually occurred outside of the estate on an open staircase that could not be secured, as it is required to allow pedestrian access to the first floor of the Crossway's Church. Since the incident occurred a significant amount of new security lighting has been installed to ensure that such a dark spot has been removed.</p>
<p>Why is the council cutting support to groups like the Black Elderly Group?</p>	<p>The council is committed through its Fairer Future promises to ensure that the most vulnerable residents in the borough are given choice and support to live their lives as independently and dignified as possible, despite the challenging financial circumstances in which it operates. This has resulted in the council transferring money away from block contracts and allowing elderly and disabled people who are eligible under national statutory guidelines, to purchase the support that is most appropriate for their needs.</p> <p>The council also remains committed to supporting organisation such as Black Elderly Group, through this</p>

	<p>transformation process, and has provided the organisation with a number of transitional funding packages over the last couple of years to help them to develop their business model and funding base as a result of the changes.</p> <p>The council is also committed to supporting older people, who have lower level need and continues to invest over £700,000 per annum in such services delivered by local charities. The council has also provided additional funding to the sector through a number of adult social care innovation funds. There is currently an innovation fund worth £300,000 per annum over three years open to local charities, where the council is seeking bids in three priority areas: projects to address social isolation, those that promote co-production and user engagement, and initiatives that will help expand the market in Southwark for personal assistants to support elderly and disabled people, so that they receive the support that is best suited to their individual circumstances.</p>
<p>What is the council doing to support the attendees at hall committees and to enforce its code of conduct at these meetings?</p>	<p>Tenant and resident association (TRA) constitutions contains a whole section on acceptable behaviour, and how committees should be dealing with this: ”</p> <p>6. It shall be a condition of membership that members at all times conduct themselves in a reasonable manner at meetings or in premises used by the Association. Any member may be excluded for breach of condition, or for any other conduct contravening the objectives of the Association, by a majority of those present and voting at any Committee or General Meeting. Any member so excluded shall have a right of appeal to the following General Meeting.”</p> <p>TRA representatives delegated to attend hall management committee meetings are covered by their TRA code of conduct for any and all meetings they attend at the TRA's request.</p> <p>Whichever meeting the misbehaviour occurs in, the chair/committee of that meeting should enforce the code of conduct at the time and adjudicate actions as deemed necessary by the committee and as stated in the code of conduct or hall management constitution.</p> <p>If action is taken by the committee at the meeting, following on from that the TRA may also wish to take action and elect a new delegate to attend future meetings (pending the right to appeal).</p>

<p>Why are disabled badge users from other boroughs allowed to park in disabled bays in Southwark, while Southwark-based blue badge holders are not allowed to use bays in boroughs like Chelsea or Westminster?</p>	<p>The City of Westminster, Royal Borough of Kensington and Chelsea, the City of London, and the southern parts of the London Borough of Camden are zones in which blue badges do not apply. This is due to specific traffic management concerns that exist in these areas. These four boroughs offer their own individual parking concessions to disabled people who live or work in these boroughs. They do, however, provide a number of bays for blue badge holders. Badge holders are advised to contact the borough first, if they are not sure about parking restrictions in the area.</p>
<p>Will the consultation about the future of Walworth Town Hall be addressing the need for a library and public meeting space?</p>	<p>At its July 2013 meeting, cabinet agreed the following priorities for the town hall:</p> <ul style="list-style-type: none"> • an enhanced library space • a cafe • a space for the display of the Cuming collection and potentially a Southwark museum • a flexible space that could be used for a variety of purposes including community and civic events, exhibitions and performances • facilities for marriage, civil partnership and citizenship ceremonies undertaken by the Southwark registrar's service <p>These have been the subject of a programme of public consultation which closed at the end of November.</p>